

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee – 29 October 2015
Subject: Health and Wellbeing Update – Part 1
Report of: Strategic Director for Families, Health and Wellbeing

Summary

This report provides Members of the Committee with an overview of developments across Health and social care.

Recommendations

The Health Scrutiny Committee is asked to note the contents of this report.

Wards Affected: All

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. DH consultation on the roles and functions of the National Data Guardian for Health and Care¹

1.1 This consultation seeks views on the roles and functions of the statutory National Data Guardian for Health and Care (the National Data Guardian), and is the starting point for identifying the key principles that should define the role. Responses will form part of the basis for developing the more detailed proposals for establishing the National Data Guardian role on a statutory footing. The Government will consult further on the detail of any legislation and, at that stage, will include a full Impact Assessment.

1.2 The role was established in November 2014 to act as the independent patient and service user voice on how data from the health and care sectors are used. The National Data Guardian will help to ensure that personal confidential data is held and used to support better outcomes from health and care services, at the same time providing confidence that there are robust safeguards in place to protect people's information. This public consultation was a commitment of the previous Government, and has been reaffirmed by the new Government. The consultation is divided into a number of distinct sections to facilitate participation and engagement. It closes on the 17 December 2015.

- The rationale for establishing the National Data Guardian
- The Government's proposals for the statutory powers of the National Data Guardian.
- The distinct role and functions of the National Data Guardian and their relationship to those of existing organisations with responsibilities for data and information.
- Proposals as to how the National Data Guardian might relate to organisations which are not formally part of the health and care system but might wish to use personal confidential data for health and care purposes.
- The impact of the proposals on equality and the burden of regulation.

2. ASC Carers Consultation and Next Steps

An 8 week consultation was launched on the 10 August which ran until the 5 October. The following methods were used to engage as many people as possible. The Consultation strategy included:

- An online questionnaire on the Council website
- All carers known to the City Council who have had an individual budget or a carer's assessment in the last 12 months were written to and requested to complete the questionnaire online. This was around 5000 carers. Carers could also request the questionnaire in a different format if needed, including hard copy, easy read, other languages, audio or Braille
- The 25 different groups funded to provide carers services were asked to encourage the carers they work with to take could also request the

¹ <https://www.gov.uk/government/consultations/the-role-of-the-national-data-guardian-for-health-and-social-care>

questionnaires in a different format if needed, including hard copy, easy read, other languages, audio or Braille

- A link was posted to the questionnaire on the MCC Commissioning Hub Twitter site to involve other stakeholders who follow MCC Commissioning
- We posted the Council's new draft strategy for carers that take into account the Care Act, and we wanted to know if carers thought we were focusing on the right areas and priorities
- The 'Carer Support Offer' was described as we wanted to widen the support carers can get so it is appropriate for everyone. We wanted to know what would help people to continue in their caring role
- The 'Carer Assessment' documentation: We have changed how we assess carers so it is in line with the Care Act. We are now testing this before making any more changes. We asked carers if it is working and how to improve it

2.1 During the consultation period there were 13 consultation events across the city at different venues, which provided an opportunity to dialogue with over 200 carers.

2.2 In addition a written contact was made with over 5000 carers, asking them to participate in the consultation.

2.3 Throughout the consultation Carers expressed a wide range of opinions in the on what services and support they think might help them and how best we could use the resources that we have

3. Findings and Outcomes from the Consultation

3.1 The outcomes are currently being analysed and written up. The initial themes arising from the consultation are lots of feedback about the Council's assessment process, undertaking the assessment and how it feels for carers. This feedback will be considered by the quality and social work/ social care standards of the Transforming Adult Social Care. The feedback themes included:

- 74% of carers agree or strongly agree that carers play an active part in working out their own needs
- 73% of carers agree or strongly agree with the idea of having a 'tool kit' of different services to meet needs.

4. Next Steps

- Publish results from consultation and let carers know how this will influence what the offer is to carers
- Designing toolkit
- Working with existing providers to take on board comments from carers.

5. Coproduction Work

5.1 All providers of carers' services were invited to an initial meeting in the first week of the consultation on the 11/08/2015. Stakeholders then nominated representatives from their organisation to attend a series of coproduction work. At an Inaugural meeting in August with 19 carers' organisations and interested stakeholders invited to start the co-design process. Three meetings have looked at the following:

- Models of carers services elsewhere
- What services we have across the city
- Where are the gaps
- Co-produced an action plan
- Co-produced a preferred model for carers' services in Manchester.

5.2 The benefits of co- design are as follows.

- Improved communication between providers and Council
- Improved communication between providers
- Started a process on which to build the network
- Using the expertise the voluntary sector has to inform the action plan.

5.3 The following next steps are planned:

- Meet with all providers to let them know outcomes of coproduction work and wider consultation
- Set up grant process with outcomes measures we want grants to achieve
- Designing carers toolkit with providers
- Work with existing providers to take on board comments from carers.